

**UDI**

# **Return of irregular and vulnerable migrants**

## **Exploring opportunities and challenges**

**EMN - 4 December 2015 Brussel**

Talk about :

Irregular migrants not in contact with the authorities – reaching out with information on return; experiences and study findings from Norway – EMN study 2015

Information, return and reintegration for vulnerable migrants in Norway – few words

The Uni Rokkan study:

[http://www.udi.no/globalassets/global/forskning-fou\\_i/retur/out-reach---informasjon-om-frivillig-retur-til-irregulare-migranter-utenfor-mottak.pdf](http://www.udi.no/globalassets/global/forskning-fou_i/retur/out-reach---informasjon-om-frivillig-retur-til-irregulare-migranter-utenfor-mottak.pdf)

## Why irregular migrants not in contact with the authorities:

Credibility of immigration policy, especially asylum policy (one of the main groups subject to return measures for 2015)

But also:

The migrant's perspective – vulnerable status as a consequence of irregularity. If particularly vulnerable from before – even more vulnerable in irregularity

Target group for the EMN study:

Former asylum seekers

Visa/ residence over-stayers

- Immigrants who have never been in contact with the authorities (illegal entry and stay; victims of trafficking)  
Estimate by June 2015: 18 100 (to 56 000)

Legal framework and entities who provide information on return to the target group

**Ministry of Justice and Public Security - responsibility for formulating and coordinating government's refugee and immigration policy**

**Government determines budget, UDI allocates funds to relevant organizations which set targets for outreach projects**

**How information on return is disseminated is regulated by soft law instruments**

Entities that provide information about return to the target group

**The Norwegian Directorate of Immigration (UDI) implements government's policy on (voluntary\*) assisted return. (main actor)**

**Others that have a formal role in dissemination of information:**  
**The Immigration Appeals Board**

**The Police**

**In addition: state based entities that play ( not systematically) a role in the dissemination of information**

**Health and education authorities**

**Municipality based ( Pro Center, Street patrol)**

**National Labour and Welfare Services**

## Entities....

IOM is the main partner in implementing the information program

UDIs assigned specially for the task caseworkers

Specially trained in communication about return reception workers

Interest organisations: numbers of project partners has increased since 2007 –

Legal aid organisations,

Immigrant organisations

Faith based organisations ( Caritas, Salvation Army, imams ( on occasional bases)

Approaches, tools and methods in use:

**Yearly campaigns; public spaces / transport ( do  
campaigns work?)  
Webpage(s)**

**Leaflets. Stories of return (IOM)  
Drop in clinics, f2f consultations  
Meetings in coffee shops**

**Radio, newsletters; media and its role  
Festivals**

**Training of trainers sessions  
Capacity building in the relevant network**

Main challenges in reaching target group with information on return:

Applicants have little interest in information about return  
Establishing contact difficult

Difficult to design information that reaches target group;  
which channels work ? and which don't?

Gaining and keeping trust  
Multitude of languages

Some sub groups more difficult to reach then others

## Main findings

**Trust issues**

**Target group not interested**

**Little difference in knowledge and access to information**

**on AR between:**

**those irregular migrants who live in and  
those who live outside reception centres.**

**Migrants' access to information can pose  
challenges: Fragmented and ambiguous.**

**Complex process, variety of actors involved and that can  
lead to differing answers.**

## Main findings

The information design is not always well-suited to the recipient:  
Migrants' feel their situation is not taken seriously,  
Migrants' view AVR program solely as a commodity with a money focus,  
Information providers lack (updated) knowledge about country of return; this may contribute to inability to address these issues.

## Main findings

**The migrant ( former asylum seeker) will be more motivated to discuss return options if:**

**They understand the basis for the asylum rejection:  
Why was an asylum application rejected?**

**What are the realistic possibilities of a change in the government's decision**

## Main findings...

\* Unfortunate that message about forced returns often presented at the same time as information about AVR.

Potential risk that information on AVR is too strongly linked to forced return

Providing AR information very early in asylum process can cause concern about how their application is being treated. On the other hand providing it early is proven important.

What next:

**Better coordination and information exchange between  
information providers**

**Capacity building of staff who provide information and  
among NGOs/ other entities**

**Web portal with updated and comprehensive information  
on return (administrated by NGOs)**

**Update and improve website service and easier access to  
return information on UDI website**

**Stress dissemination of accurate and updated information  
on post return**

**Consider use of social media**

**Expand areas of information spread - libraries**

# Information, return and reintegration for vulnerable migrants

**Target group:**  
UAMs, Aged-out minors, Victims of trafficking,  
Migrants with medical needs, Other vulnerable  
migrants ...

IOM in partnership with national immigration  
and health authorities, embassies, legal  
guardians, reception and care centers, shelters

**Methods of information:**  
The classics ( brochure, webpage, F2F)  
Skype as a tool in information sessions with VoT  
Targeted information activity towards partner

organisations  
special poster

# VG - results

2012 (1.7.2012 - 31.12.2012):

Total : 14

CT: 7 (6 ROU, 1 NGA)

UAM: 3 (2 IRQ, 1 ALB)

OTHER: 4 (3 ALB, 1 CHL)

2013:

Total : 36

CT: 5 (3 ROU, 1 NGA, 1 NPL)

UAM: 12 (3 KGZ, 2 XXK, 2 UKR, 1 RUS, 1 ALB, 1 TUN, 1 KEN, 1 SRB)

AOM: 3 (1 XXK, 1 BiH, 1 PAK)

MED: 8 (1 NPL, 1 SRB, 1 BEN, 1 CHN, 1 BDI, 1 BGD, 1 TUR, 1 UZB)

OTHER: 8 (2 COL, 4 NGA, 1 GTM, 1 LKA)

2014:

Total: 41

CT: 15 (9 NGA, 2 ALB, 1 MNG, 1 LVA, 1 ETH, 1 PAK)

UAM: 6 (3 XXK, 2 ALB, 1 MNG)

AOM: 5 (1 UGA, 1 ALB, 1 IRN, 1 GMB, 1 RUS)

MED: 6 (1 UGA, 1 BiH, 1 CHN, 1 RUS, 1 PHL, 1 IRN)

OTHER: 9 (3 IND, 2 RUS, 2 PHL, 1 THA, 1 UGA)

2015 per november:

Total: 55

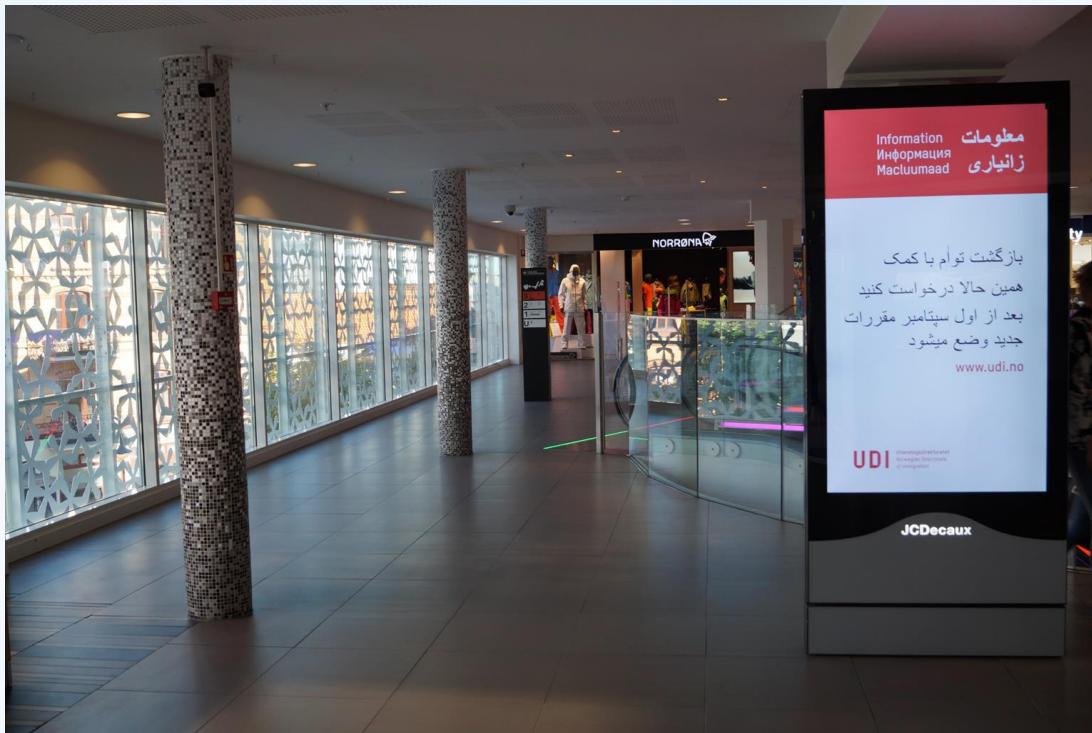
CT: 13 (8 ROU, 3 NGA, 2 MNG)

UAM: 11 (7 ALB, 1 ETH, 1 IND, 1 SLV, 1 BRA)

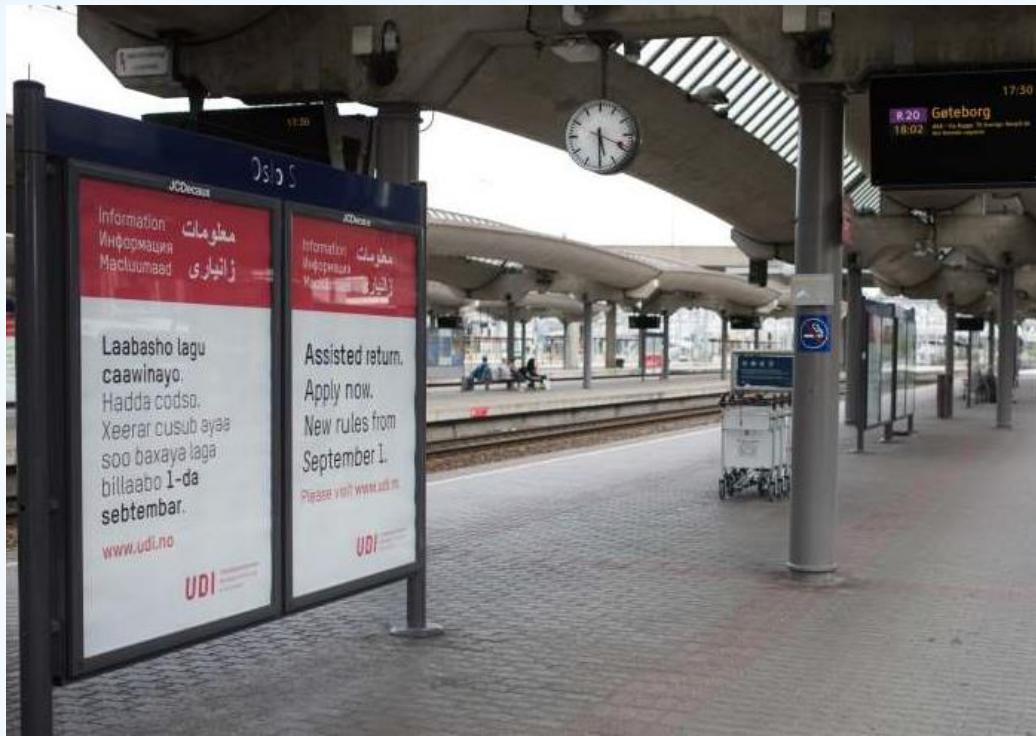
AOM: 8 (1 IRN, 1 GMB, 1 XXK, 1 MAR, 1 MNG, 1 ISR, 1 TUR, 1 ALB)

MED: 11: (3 RUS, 2 BGD, 1 DJI, 1 VNM, 1 IRN, 1 TUN, 1 NGA, 1 MKD)

OTHER: 12: (4 KEN, 3 NGA, 2 BRA, 1 SRB, 1 PHL, 1 RUS)



UDI's campaign summer 2015



Thank you for your attention!  
Not enough?  
Ask: [ditj@udi.no](mailto:ditj@udi.no)